Public Works

Traffic Light Key

Green = actual value meeting or exceeding the target
Yellow = actual value within 10% of meeting target
Red = actual value worse tmore than 10% away from meeting target

Trend Key

Green = cumulative Year-to-Date better than Last Year-to-Date
Yellow = cumulative Year-to-Date the same as Last Year-to-Date
Red = cumulative Year-to-Date worse than Last Year-to-Date

Metrics measured monthly unless otherwise noted

Metric	Metric Goal	Avg. Nov.	Target	Actual	Result	LYTD	YTD	Trend
1. Enforce the law and prevent crime in the City								
Directed patrols	Keep total programs per month at or above their monthly average	1450	1450	1199	🟢	9226	8460	🟢
Homicides	Keep total program participants at or above their monthly average	0	0	0	🟢	0	0	🟡
Rapes	Keep total program unique participants at or above their monthly average	0	0	0	🟢	6	0	🟢
Robberies	Keep total program revenue at or above the monthly average	1	1	5	🟢	9	13	🔴
Aggravated assaults	Keep Work Orders completed at or above the monthly average	8	8	3	🔴	32	27	🟢
Burglaries	Keep % at or above the monthly average	19	19	17	🟡	103	126	🔴
Larcenies	Keep % at or above the monthly average	61	61	61	🟢	469	537	🔴
Vehicle thefts	Keep service requests received at or below the monthly average	2	2	5	🔴	15	21	🔴
Total Part 1 crimes	Keep requests completed/closed at or above the monthly average	90	90	91	🟢	634	724	🔴
% of homicides solved within the month	Keep maintenance requests backlog at or below the monthly average		70%	N/A				
% of rapes solved within the month	Keep % at or above the monthly average		50%	N/A				
% of robberies solved within the month	Keep % at or above the monthly average		50%	40%	🔴			
% of aggravated assaults solved within the month	Keep % at or above the monthly average		50%	33%	🔴			
% of burglaries solved within the month	Keep % at or above the monthly average		15%	20%	🟢			
% of larcenies solved within the month	Keep Work Orders received at or below the monthly average		15%	11%	🔴			
% of vehicle thefts solved within the month	Keep Work Orders received at or below the monthly average		30%	60%	🟢			
% of total Part1 crimes solved within the month	Keep Work Orders received at or below the monthly average		15%	18%	🟢			
2. Promote and enforce traffic safety								
Total traffic accidents	Keep Work Orders received at or below the monthly average	142	142	84	🟢	700	617	🟢
Vehicle - vehicle accidents	Keep Work Orders received at or below the monthly average	90	90	80	🟢	634	610	🟢
Vehicle - cyclist accidents	Keep Work Orders received at or below the monthly average		0	0	🟢		19	
Vehicle - pedestrian accidents	Keep Work Orders received at or below the monthly average		0	5	🔴		17	
3. Respond quickly to emergencies								
% of medical emergencies responded to within 8 min	Keep Work Orders received at or below the monthly average		100%	100%	🟢		100%	
% of crime-in-progress emergencies responded to within 8 min	Keep Work Orders received at or below the monthly average		100%	100%	🟢		100%	
% of traffic emergencies responded to within 8 min	Keep Work Orders received at or below the monthly average		100%	100%	🟢		100%	

Notes

Directed Patrols are directed activities designed by police to reduce crimes, neighborhood disorder, traffic complaints, and high accident locations. The number of directed patrols will raise with the level of crime, disorder, traffic complaints and high accident locations, and decrease with a lowering of these incidents reported.